



Taproom Staff

The Role

As a member of the taproom team at Ignite Brewing Company, you will work in an enjoyable, high-energy environment. Your role is to safely serve high-quality products to a great community of craft beer drinkers and provide guests with an exceptional brand experience at the Ignite Brewing Company taproom.

Duties and Responsibilities

- Positively represent our core values of Curiosity, Community and Craft to guests, the taproom team, and within broader Ignite team.
- Be engaged, actively support, and participate in our mission of Making Beer Make a Difference.
- Greeting guests as they enter and being attentive.
- Treating guests and coworkers with respect.
- Share your love and help educate our guests about craft beer – including being knowledgeable about styles, Ignite offerings, and general beer information.
- Correctly pouring beer and accurately filling/sealing growlers and crowlers.
- Willingness to prepare and serve a limited availability of mixed drinks, liquors, and wines.
- Handle the POS system quickly and efficiently.
- Maintain a safe, clean, and sanitary environment in the taproom.
- Willing and able to provide support to back of house / kitchen team to support food preparation for guests if/when needed.
- Participate in staff meetings and ongoing training.
- Share feedback with taproom manager and/or general manager for cost control and quality concerns.
- Perform additional tasks as assigned by taproom shift lead, manager and/or general manager.

Performance Requirements

- Check identification of guests in order to verify age requirements for purchase of alcohol.
- Adhere to the safe alcohol serving guidelines and maintain ASK training.
- Provide adequate availability and work a varied schedule, including mornings, evenings and/or weekends.
- Complete opening and closing duties for every shift.
- Maintain a clean environment by removing items on the floor, empty glasses, cleaning spills, etc.

Qualifications

- High school diploma or equivalent.
- Level I Food Safety Management Certification required once in role.
- Prior experience serving beer and/or bartending a plus.
- Consistently stand for the duration of a shift (up to 10 hours) while also bending, squatting, twisting, reaching, and lifting up to 40 pounds.
- Must be able to work independently or in a team
- Ability to take and pass a background check
- **Must be 21 years of age or older**